



## **We are Benders**

### **Refund Policy**

We Are Benders are honoured to work with you and to make your experience a wonderful one and to ensure you are happy. Unfortunately we do not make any refunds for a change of mind after an illustration was engaged to be drawn. We do however offer product revisions in an unlikely case should a customer be unsatisfied with their illustration. This however depends on the customer's communication with us with regards to what they would've liked to have illustrated at the time of ordering their artwork.

We Are Benders would not be held liable and act according to illustration changes if in case a customer demands an element or elements to be differently drawn as what initially requested or not requested. To eliminate this issue, the customer accepts full responsibility to describe their artwork in the "drawing notes" section when they originally order their artwork. As your piece of custom art was a custom commission being emailed in a high resolution Jpeg/PNG format, there are no refunds or exchanges. All sales of commissions are final.